

Safety and Compliance Tobii Dynavox EyeR

1 Safety



No modification of this equipment is allowed



The Tobii Dynavox EyeR device shall not be exposed to or used in rain or weather conditions outside the Technical Specification of the Tobii Dynavox EyeR device.

1.1 Environmental Control



The Programmable IR Remote Control — Environmental Control Unit (ECU) is not to be relied on as the only method of interaction with IR controlled devices.

2 Compliance Information

2.1 FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



Modifications not expressly approved by Tobii Dynavox could void the user's authority to operate the equipment under FCC rules.

2.2 CE Statement

The Tobii Dynavox EyeR Device complies with the following Directives:

- 2011/65/EU (RoHS 2) - Restriction of Hazardous Substances Directive
- 2006/95/EC (LVD) - Low Voltage Directive

2.3 Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

3 Product Care

3.1 Temperature & Humidity

3.1.1 General Use

The Tobii Dynavox EyeR is best kept in dry conditions at room temperature. The recommended range for temperature and the humidity value for the Tobii Dynavox EyeR is as follows:

- Ambient temperature: 10°C to 35°C (50°F to 95°F)
- Relative humidity: 20% to 80% (no condensation on the Tobii Dynavox EyeR)

3.1.2 Transportation and Storage

For transportation and storage the recommended range for temperature and the humidity value for the Tobii Dynavox EyeR is as follows:

- Temperature: -20°C to 70°C (-4°F to 158°F)
- Relative humidity: 5% to 95% (no condensation on the device)

The Tobii Dynavox EyeR is not waterproof or water resistant. The device should not be kept in excessively humid, damp or otherwise wet conditions. Do not submerge the device in water or in any other liquid. Be careful not to allow liquids to be spilled upon the device especially in the connector areas.

3.2 Cleaning

Before cleaning the Tobii Dynavox EyeR unplug Tobii Dynavox EyeR from the device. Use a soft, slightly damp lint-free cloth. Avoid getting moisture in openings on the device. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean the device.

3.3 Transporting the Tobii Dynavox EyeR Device

When you transport the device for repair, shipment or traveling, use the original casing and packaging materials.



It is recommended to keep the original packaging materials for the Tobii Dynavox EyeR.

If device needs to be returned to Tobii Dynavox for Warranty related issues or repair, it is beneficial that the original packaging or equal equivalent is used for shipping. Most shipping carriers require at least 2 inches of packing material around the device.

Please note: Due to Joint Commission regulations, any shipping materials including boxes sent to Tobii Dynavox must be discarded.

4 Customer Support

For support, please contact your local representative or Support at Tobii Dynavox. In order to receive assistance as quickly as possible, make sure you have access to your Tobii Dynavox EyeR and, if possible, an Internet connection. You should also be able to supply the serial number of the Tobii Dynavox EyeR, which you will find on the Service tag label.

For further product information and other support resources, please visit www.tobiidynavox.com or www.myTobiiDynavox.com.

5 Disposing of the Tobii Dynavox EyeR Device

Do not dispose of the Tobii Dynavox EyeR Device in general household or office waste. Follow your local regulations for the disposal of electrical and electronic equipment.

6 Technical Specifications

Technical Specifications	Tobii Dynavox EyeR
Unit Size (Length × Height × Depth)	284 mm × 9.3 mm × 23.4 mm 11.2" × 0.37" × 0.92"
Unit Weight	48 g 1.7 oz
Active range of IR transmission	>4 m
Works with (Operating System)	Windows 7, 64-bit Windows 8.1 Windows 10
Software Compatibility for eye tracking	Virtual Remote, when installed together with Gaze Point 2 Windows Control 2, through the included Virtual Remote software Other Tobii Dynavox IR supported software/pagesets that are compatible with Windows Control 2 or Gaze Point 2
Connectivity	USB 2.0 or higher